



Where Caring Meets Planning

## The Aging Space™ Inc.

### The Aging Space Client Engagement Coronavirus Policy

#### Permission to Visit

Clients and families must give permission for Care Manager or Care Manager Assistant to resume visits. This will require confirmation from the client and/or the responsible party.

#### Home Visit

Employees will maintain a visit schedule that reduces exposure to clients. Prior to each home visit, the client, or their responsible informer will certify the following about all who are present for the visit:

- Temp (anything that is above 100.4)
- Have not had contact with a COVID positive person.
- Have not been instructed to self-isolate.
- Are exhibiting any symptoms? (Breathing difficulty, fever, chills, muscle pain, sore throat, loss of taste or smell).

This reporting will occur with a confirmation call from the company admin or visiting care manager in advance of arriving at the home.

Physical distancing practices will always be observed, i.e. from a distance of at least 6 feet away.

There will be no physical contact such as hand shaking or hugging.

Consciously limit the number of people at any in-person visit.

#### PPE and Sanitizing Supplies

- Staff and clients will wear mask. If a client does not have a mask, one will be provided.
- Hand sanitizer
- Gloves
- Paper towels and antimicrobial cleaning solution

#### Visits at Independent Living, Assisted Living, Nursing Facilities and Hospitals

When facilities open to visitors, we will follow rules implemented by each facility, plus our own rules as indicated above i.e. required PPE, no physical contact and observation of physical distancing.

#### Taking Clients to Medical Appointments

Clients must wear a mask.

If transporting clients in employee vehicles, they will sit in the back, right seat, if possible.

Wipe down seats and surrounding surfaces with antibacterial cleaner before client enters the car.

We will observe rules as outlined by each medical office regarding physical distancing, PPE, etc.